

Terms and Conditions for Rent From Locals Greece

1. Introduction

Welcome to Rent From Locals Greece. These Terms and Conditions govern the access to and use of the website www.rentfromlocals.gr and the services provided through it (hereinafter referred to as the “Platform” or the “Website”).

Rent From Locals operates an online marketplace enabling independent vehicle owners, rental businesses, and fleet operators (hereinafter referred to as the “Owners”) to publish vehicle listings and connect with individuals seeking to rent vehicles (hereinafter referred to as the “Renters”). Owners and Renters may collectively be referred to as the “Users”.

Rent From Locals acts solely as an intermediary technology platform facilitating communication and reservations between Users. Rent From Locals is not a party to any rental agreement concluded between an Owner and a Renter.

By accessing or using the Platform, Users acknowledge that they have read, understood, and agreed to be bound by these Terms and Conditions. Users who do not agree with these Terms and Conditions must refrain from using the Platform.

The Platform is operated by:

Rent From Locals

VAT Number: BE0803509495

Chaussee Saint-Pierre 375, PO Box BB01

1040 Etterbeek, Brussels, Belgium

Email: info@rentfromlocals.com

2. Definitions

For the purposes of these Terms and Conditions, the terms “Rent From Locals”, “we”, “our”, and “us” refer to the operator of the Platform. The terms “User”, “you”, and “your” refer to any individual or legal entity accessing or using the Platform.

The term “Owner” refers to any individual or company publishing a vehicle listing on the Platform. The term “Renter” refers to any individual reserving or renting a vehicle through the Platform. The term “Rental Agreement” refers to the agreement entered into directly between the Owner and the Renter concerning the rental of a vehicle. The term “Service Fees” refers to the fees charged by Rent From Locals for the use of the Platform.

3. Nature of the Service

Rent From Locals provides an online marketplace allowing Users to publish, discover, and reserve vehicles. The role of Rent From Locals is strictly limited to providing technological tools facilitating contact between Owners and Renters.

Rent From Locals does not own, sell, supply, lease, manage, or control the vehicles listed on the Platform and does not provide transportation services. Rent From Locals does not act as a vehicle rental agency, insurer, insurance intermediary, or contractual party to any rental agreement concluded between Users.

Owners remain solely responsible for the vehicles they publish on the Platform, including their legality, condition, roadworthiness, insurance coverage, pricing, descriptions, and compliance with applicable laws and regulations.

Renters remain solely responsible for verifying that the vehicle and the rental conditions meet their expectations and legal requirements prior to commencing the rental period.

4. User Accounts and Eligibility

Users must be at least eighteen (18) years of age and legally capable of entering into binding agreements in accordance with applicable law.

Renters must possess a valid driving licence recognized under the laws applicable in the country where the rental takes place. Owners may impose additional conditions regarding minimum age, driving experience, or licence categories.

Users agree to provide accurate, complete, and up-to-date information during registration and while using the Platform. Users remain solely responsible for maintaining the confidentiality of their account credentials and for all activities carried out through their account.

Rent From Locals reserves the right, at its sole discretion and without prior notice, to suspend, restrict, or terminate accounts, remove listings, refuse bookings, or request additional documentation where necessary for security reasons, fraud prevention, legal compliance, or where a User is found to be in breach of these Terms and Conditions.

5. Vehicle Listings

Owners are solely responsible for the accuracy and legality of the information published on the Platform.

Vehicle listings must accurately describe the vehicle and include all relevant information relating to the rental conditions, including pricing, mileage restrictions, deposits, fuel policy, delivery conditions, insurance coverage, and any additional charges or limitations applicable to the rental.

By publishing a listing on the Platform, the Owner represents and warrants that the Owner is legally entitled to rent the vehicle, that the vehicle complies with all applicable legal and regulatory requirements, that the vehicle is insured as required by applicable law, and that the vehicle is maintained in safe and roadworthy condition.

Rent From Locals does not independently verify vehicle listings and shall not be held liable for inaccuracies, omissions, misleading descriptions, or unlawful content provided by Users.

6. Rental Agreements

All rental agreements are concluded directly between the Owner and the Renter. Rent From Locals is not a party to such agreements and assumes no responsibility for the performance or non-performance of obligations arising from them.

The Owner and the Renter are solely responsible for agreeing upon and complying with all rental conditions, including vehicle delivery and return arrangements, deposits, payments, insurance conditions, mileage limitations, and any other contractual terms applicable to the rental.

Users acknowledge that electronic communications, confirmations, and messages exchanged through the Platform may constitute legally binding communications.

7. Fees and Payments

Rent From Locals charges Service Fees for the use of the Platform. Applicable Service Fees are clearly displayed prior to booking confirmation.

The rental amount payable locally is determined by the Owner unless otherwise stated during the booking process. Certain reservations may require a guarantee amount or pre-authorization payment intended to secure the booking and protect the Owner against no-show cases or late cancellations.

Where applicable, such guarantee amounts may be transferred to the Owner in the event that the Renter fails to appear for the reservation or breaches the applicable booking conditions.

Refund processing times may vary depending on banking institutions, payment providers, or card issuers. Rent From Locals shall not be held liable for delays caused by third-party financial institutions.

Users remain responsible for any currency conversion fees, banking fees, or payment provider charges associated with transactions processed through the Platform.

8. Insurance

Insurance coverage relating to vehicles listed on the Platform is determined exclusively by the Owner.

Rent From Locals does not act as an insurance provider, insurance broker, insurance intermediary, or insurance advisor. The Platform merely provides a technical environment enabling Owners to display and describe insurance coverage options associated with their vehicles in a transparent manner for informational purposes.

Insurance information displayed on the Platform is provided solely by the Owner. Rent From Locals does not verify, guarantee, endorse, or warrant the accuracy, completeness, scope, or validity of insurance descriptions, deductibles, exclusions, limitations, or claim eligibility.

The insurance categories which may be displayed on the Platform include Third Party Liability Insurance, Collision Damage Waiver (CDW), Super Collision Damage Waiver (SCDW), and Full Insurance. Owners may choose to offer one or several insurance options.

Renters remain solely responsible for reviewing and verifying all insurance conditions directly with the Owner prior to the commencement of the rental. Users acknowledge that insurance policies may contain exclusions, geographical limitations, administrative fees, excess amounts, or conditions not fully reflected in the description displayed on the Platform.

9. Cancellations and Refunds

Cancellation conditions are determined by the Owner and displayed on the relevant vehicle listing prior to booking confirmation.

Where a cancellation is made within the applicable cancellation period, eligible refunds may include Service Fees, guarantee amounts, or other refundable amounts expressly indicated during the booking process.

No refund shall be due for cancellations made outside the applicable cancellation period unless otherwise required by applicable law.

Refunds, where applicable, shall be processed through the original payment method whenever reasonably possible.

Rent From Locals reserves the right to withhold refunds in cases involving fraud, abuse of the Platform, payment disputes, chargebacks, or violations of these Terms and Conditions.

10. User Conduct

Users agree to use the Platform lawfully, responsibly, and in good faith.

Users shall not use the Platform to engage in unlawful activities, provide false or misleading information, harass other Users, manipulate reviews or ratings, circumvent Platform fees, or misuse rented vehicles.

Vehicles rented through the Platform may not be used for illegal transport, racing activities, unauthorized commercial purposes, or any activity prohibited under applicable law or the rental agreement. Driving under the influence of alcohol, narcotics, or prohibited substances is strictly forbidden.

Rent From Locals reserves the right to suspend or terminate the account of any User engaging in prohibited conduct.

11. Limitation of Liability

To the maximum extent permitted by applicable law, Rent From Locals shall not be held liable for indirect, incidental, special, consequential, or punitive damages, including loss of profit, loss of revenue, business interruption, reputational damage, or data loss.

Rent From Locals shall not be liable for vehicle defects, mechanical failures, cancellations, accidents, insurance disputes, payment disputes, traffic violations, fines, theft, damage to property, personal injury, or the acts or omissions of Users or third parties.

Users acknowledge that all rentals and transactions carried out through the Platform are undertaken entirely at their own risk.

Where liability cannot legally be excluded, the total liability of Rent From Locals arising out of or in connection with a booking shall in all circumstances be limited to the total Service Fees paid by the User for the relevant booking.

Nothing in these Terms and Conditions shall exclude liability which cannot be excluded under applicable law.

12. Dispute Resolution

In the event of a dispute between Users, Rent From Locals may, at its sole discretion, provide reasonable assistance aimed at facilitating communication and amicable resolution between the parties.

Any involvement by Rent From Locals in dispute resolution shall not constitute arbitration, mediation, or a legally binding decision.

Users remain solely responsible for pursuing and resolving claims directly against the relevant party.

Disputes may be reported to:
info@rentfromlocals.com

Rent From Locals aims to respond to disputes within twenty-one (21) days.

Users residing within the European Union may also refer disputes to the competent consumer dispute resolution entity in their respective Member State.

The list of consumer dispute resolution entities in the Member States, Norway, and Iceland, together with their contact details, is available at:

<https://consumer-redress.ec.europa.eu/dispute-resolution-bodies>

13. Data Protection and Cookies

Rent From Locals processes personal data in accordance with applicable data protection laws, including the General Data Protection Regulation (EU) 2016/679 (“GDPR”).

Personal information may be collected and processed for purposes including account creation, booking management, customer support, fraud prevention, payment processing, and legal compliance.

Personal data may be shared between Owners and Renters where necessary for the performance of rental services arranged through the Platform.

Users may request access to, correction of, or deletion of their personal data in accordance with applicable data protection legislation.

Users may permanently delete their account and associated personal data directly through the account settings section of the Platform. Once the deletion request is confirmed, the account will be permanently removed, subject to any legal or regulatory retention obligations that Rent From Locals may be required to comply with.

Certain information may be retained where necessary for legal compliance, fraud prevention, dispute resolution, enforcement of contractual obligations, accounting obligations, or tax requirements.

The Platform uses cookies and similar technologies for website functionality, analytics purposes including Google Analytics, and affiliate tracking purposes. Users may manage cookie preferences through the cookie consent banner available on the Website.

Further information regarding data processing and cookies is available in the Privacy Policy and Cookie Policy published on the Platform.

14. Intellectual Property

All intellectual property rights relating to the Platform, including trademarks, logos, software, text, graphics, design, databases, and content, remain the exclusive property of Rent From Locals or its licensors.

Users may not reproduce, distribute, modify, reverse engineer, commercially exploit, or otherwise use any part of the Platform without prior written authorization.

By uploading content to the Platform, Users grant Rent From Locals a non-exclusive, worldwide, royalty-free licence to use, reproduce, display, and distribute such content for purposes related to the operation, promotion, and improvement of the Platform.

15. Force Majeure

Rent From Locals shall not be held liable for delays, interruptions, or failure to perform obligations resulting from events beyond its reasonable control, including natural disasters, severe weather conditions, strikes, governmental actions, pandemics, war, civil unrest, cyberattacks, power outages, or telecommunications failures.

16. Modifications to the Terms and Conditions

Rent From Locals reserves the right to amend these Terms and Conditions at any time.

Updated versions shall become effective immediately upon publication on the Platform. Continued use of the Platform following such publication constitutes acceptance of the revised Terms and Conditions.

17. Governing Law and Jurisdiction

These Terms and Conditions shall be governed by and construed in accordance with the laws of Belgium.

Any dispute arising out of or relating to these Terms and Conditions or the use of the Platform shall fall within the exclusive jurisdiction of the competent courts of Brussels, Belgium, without prejudice to mandatory consumer protection provisions applicable under relevant law.

18. Language

These Terms and Conditions may be translated into other languages for convenience purposes.

In the event of discrepancies or inconsistencies between translated versions, the English version shall prevail.

19. Contact Information

For any questions concerning these Terms and Conditions, Users may contact:

Rent From Locals

Email: info@rentfromlocals.com